



IMPORTANT NOTICE

We would like to inform you of an important update regarding Checkmark Canada Desktop Payroll Software. After careful consideration, we have decided to discontinue the sale and support of our desktop software, effective December 31, 2024. This was not an easy decision, but it comes as part of our ongoing efforts to streamline our offerings and focus on delivering products and services that best meet the evolving needs of our customers.

Impact on 2024 Version Users

If you are currently using the 2024 version, you may continue processing payroll and printing T4s on pre-printed forms (CPP) for the 2024 tax year. However, please note that no updates will be released for the desktop version for the 2025 tax year, including tax tables, and second contribution or earnings ceilings for the Canadian Pension Plan (CPP2) and Québec Pension Plan (QPP2). These updates will be available only in our cloud application—Checkmark Canada Cloud Payroll.

What Do You Need to Do Now?

You have two options:

- If CPP2 doesn't affect your company, you can continue using the desktop software until December 31, close the year, and then transition to the cloud application for the 2025 tax year.
- If CPP2 does affect your company, migrate to the cloud application now, import your desktop data, and use it at no additional cost for the remainder of 2024. This approach will give you time to explore and get familiar with the cloud application's features, making your payroll processes easier and more accurate.

Getting Started Is Easy

All you need to do is sign up for a trial account, then email us with your new customer ID and desktop payroll database. We will take care of the data migration for you.

We recognize that change can be challenging, but the advantages of the cloud application are clear: 24/7 payroll access from anywhere, ACH direct deposit, free customer support, and much more. To assist with the transition, we offer free data migration support and free usage of our cloud payroll application for the rest of the year.

[Sign up for a Free Trial Now >](#)

Your payroll continuity is our priority, and we're here to support you every step of the way. If you have questions or need assistance, please reach out at 970.225.0522 or support@checkmark.com.

Thank you for your continued trust in Checkmark. We look forward to serving you in the cloud.

Thank you,

The Team at CheckMark